

Michael Pellegrino, MS – Clinical Nutritionist & Herbalist
Natural Holistic Solutions
Phone: 516.690.6471 Fax: 516.717.2770
mike@naturalholisticsolutions.com

Client “Student” Terms and Conditions

1. You will be guaranteed the consultation rates upon which you first became a client, as long as you maintain ACTIVE CLIENT status of at least one consultation every 6 months from the date of the last consultation. If you renew your sessions after this 6 month minimum, you may be charged the current consultation rate, including the initial consultation rate for your first visit back.
2. All information shared with Michael Pellegrino, including documentation submitted and spoken word in consultation, over phone or by email, are always kept private & secure between the you, Mr. Pellegrino and staff. Strict confidentiality is always maintained.
3. However, information about your case may be discussed with Mr. Pellegrino's fellow health professional associates while maintaining your anonymity as to obtain additional perspective to help support you. (ex.: JD is a 32 year old single woman presenting with....)
4. Communication by you, the client, is welcomed and encouraged between consultations to clarify any questions or concerns that you may have. Do not call outside the hours of 9:00am-8pm Eastern Time. If no one is available to answer your call, leave no more than 1 brief voicemail message per day. Phone calls with Mr. Pellegrino between sessions will be kept brief. Longer conversations require a scheduled consultation. ***For emergencies, call 911 or your medical physician(s).***
5. Although a high degree of security measures are implemented, be aware that communication by email is not HIPAA-compliant. Therefore, if you communicate via email, you hold Michael Pellegrino and staff free of liability if those emails become compromised (eg. cyber attacks, etc.). Mr. Pellegrino will not email you case-sensitive information unless you provide written permission (sign below) to do so, holding him and staff free of liability.

Optional: I allow Michael Pellegrino and staff the ability to email me information regarding my case and I hold him and staff free of liability if any of those emails become compromised.

X _____ Date: _____

6. You, the client, are responsible for ordering all foods, nutraceuticals and other lifestyle products suggested. Michael Pellegrino and staff will not place orders for you, unless explicitly stated otherwise for specific situations. If such a situation should arise, payment for products must be made in advance.
7. You, the client, must demonstrate a satisfactory level of compliance to the health program suggested in order to generate results and to keep your status as an active client.
8. All evaluations, submitted labs, practitioner's notes, suggestion sheets and other documents pertaining to the client will remain securely stored and kept a minimum of five years after your last consultation with Mr. Pellegrino. After the five year anniversary of your last visit, these documents may be properly destroyed. Documents will not be returned to the client. Documents do not constitute records of a medical nature.
9. You are responsible for taking notes during each session and conversation with Mr. Pellegrino to further your health education and empowerment.

Legal Guardian: _____

Client Name: _____

Signature: _____

Signature: _____

Date: _____

Date: _____